

DUMBLEYUNG

Community Resource Centre

ANNUAL REPORT

2021—2022



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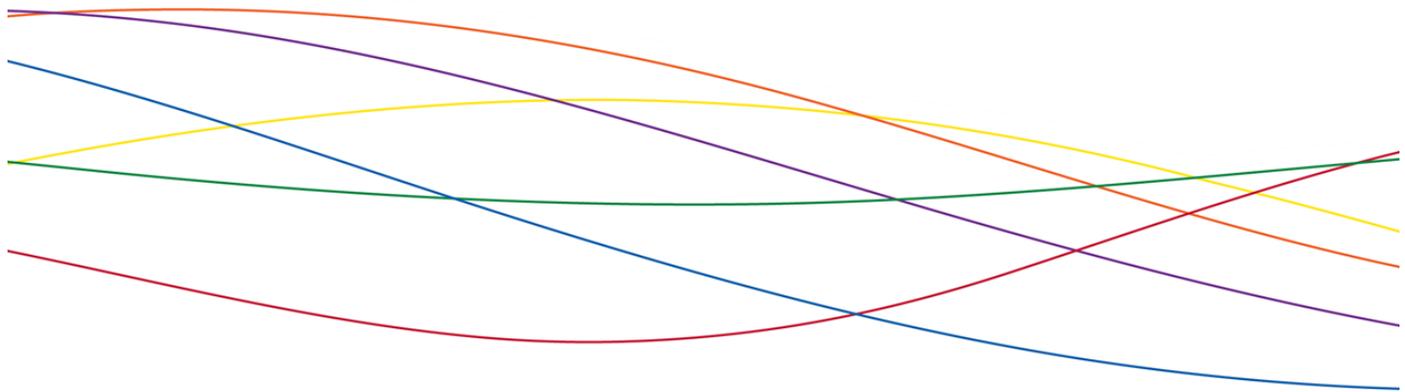
Department of
Primary Industries and
Regional Development



We acknowledge the Wilman Noongar people as traditional custodians of the land on which Dumbleyung Community Resource Centre sits. We also acknowledge all First Nations Australians and recognise their continuing connection to the land and waterways. We pay our respects to their Elders past, present and emerging.

Pictured on front cover:

Kukerin Primary school students visiting the Dumbleyung CRC during 'SOCK Week' (Save our Country Kids) in June 2022. All Children received a free 'hi-vis' vest to wear around roads and on properties to keep them safer and more visible! They also enjoyed a talk by the local police, a tour of the CRC and a free sausage sizzle lunch.



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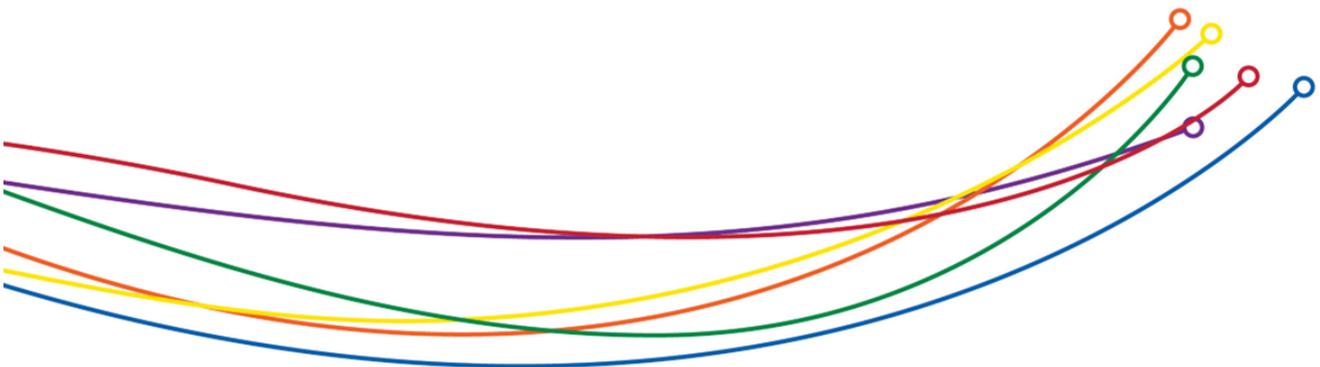
**Department of
Primary Industries and
Regional Development**

**GOVERNMENT OF
WESTERN AUSTRALIA**



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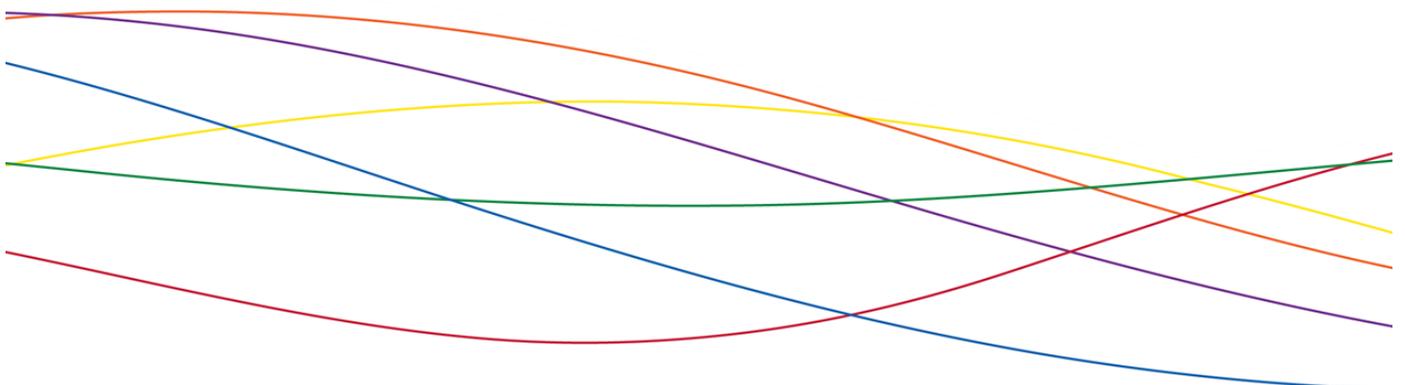
Who we are?

The Dumbleyung Community Resource Centre (CRC) and Bluebird Interpretive Centre opened in mid-2015 and services local community members, business and tourists visiting our Shire.

The Community Resource Centre is a not-for-profit incorporated organisation who has strong links to our local Shire of Dumbleyung. We seek to improve access to government services, economic, business and provide social development opportunities within our Shire. We are the only CRC in our Shire and service the entire population of over 600 people, including the town of Kukerin, a predominantly farming region is the southeast of the Wheatbelt.

This CRC is primarily funded by the Department of Primary Industries and Regional Development (DPIRD). Additional funding is sourced via user pay services, CRC membership and one-off grants for projects and initiatives. These funding streams allow us to open our Centre a full five days a week, 9.30am until 4.30pm on Mondays and 9am until 4.30pm Tuesday through to Friday.

We currently provide several services ranging from the provision of community and business training, advice to the local community on State government services, hot desk services, video conferencing and room hire, plus a range of business support services such as printing and scanning to help local community organisations, businesses and individuals. Our fortnightly publication called the 'Quack Chat' keeps the whole community informed about local events at the CRC and around the Shire, business opportunities and overall helps to improve the sense of community within the Shire of Dumbleyung. We are really proud of the role we play in building community capacity and improving connectiveness, especially in recent challenging 'covid' times.





Our Vision



The Dumbleyung CRC vision is to be the community hub within our Shire, supporting, fostering and encouraging continued social, economic and educational opportunities to create a positive and connected community.

Our Mission



To be a welcoming and engaging community hub, provide access to information and services which encourage personal, social, and economic and tourism development and ultimately building capacity within the Shire of Dumbleyung.

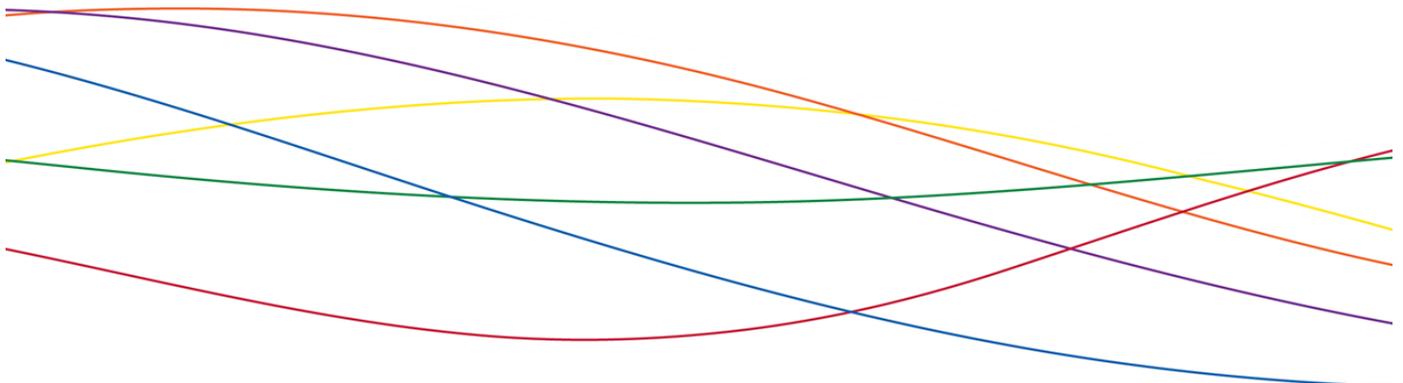


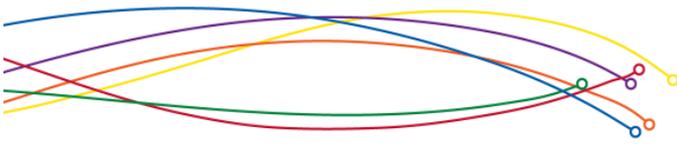
Pictured: The Dumbleyung CRC building is located in the main street of Dumbleyung in a historic Shire building that was formerly the post office. It also contains the tourist attraction called the 'Blue Bird Interpretative Centre' as well as a café. This makes our centre a very busy community hub!



The Committee 2021—2022

- ◆ **Andrew Lee - Chairperson** – Business owner of a farming enterprise, CRC Committee member for many years, experience with board positions and community involvement.
- ◆ **Kaylene Head - Vice Chairperson** Qualified early childhood teacher, currently studying a Masters Degree in Literacy Education. Has also undertaken studies in infant mental health. Has been on the CRC committee since 2018 and is very interested in the well being of staff.
- ◆ **Marnie West – Treasurer** – Business owner in a farming enterprise, has a great deal of bookkeeping experience. Continues to be involved with a range of community groups especially sporting groups.
- ◆ **Julie Ramm – past Chairperson, now committee member** Currently President of the Shire of Dumbleyung. Was a steering committee member of the CRC. Has experience on a range of community groups in executive positions.
- ◆ **Claudia Hadlow – general committee member** Employed as the Dumbleyung Shire Landcare Coordinator, with a passion for landcare, Claudia joined the committee in 2020.
- ◆ **Graham Wilson – general committee member** Graham is a well known local who has been both a previous Shire Counsellor, worked for Telstra for over 40 years and a small business owner. Has been Secretary of the Dumbleyung Men’s Shed since 2009.





What do we do?

Access to government services



- Facilitate access to government services and information for clients through one-on-one support to community members
- Provide computer use for Government Services and businesses
- Video Conference Services
- Library Services
- Provision of information to the community on important issues such as Covid vaccinations and information, border restrictions.

Economic and business development support



- Assist local businesses to promote their businesses through engaging business and marketing assistance.
- Provide professional meeting spaces for businesses, consultants visiting our Shire who can also access business support services and videoconferencing.
- Promotion of our Dumbleyung Shire through the DPIRD funded 'smart board'.
- Facilitate business workshops and information sessions.

Social development support



- Provide a range of workshops and community related training that helps to build community capacity.
- Offer a welcoming space for community members especially for those who may be isolated or need support.
- Referral services to social support services.
- Support local clubs and organisations to conduct their activities.

Services and products



- The Dumbleyung CRC is also a tourism hub which houses the Bluebird Interpretive Centre as well as a privately run café.
- It is the one stop shop for visitors to the Shire and it promotes the history, tourism destinations such as the famous Dumbleyung Lake and businesses.
- Home to the local Shire library.

Building community connections



Dumbleyung CRC is integral to the Shire and provides a fortnightly newsletter which is very important as there is no longer a local newspaper. The CRC is also the local connection between the Shire, the police and the community and it facilitates community social events.



Chairperson's Report

Firstly, a long list of thankyou's to everyone especially to Kaylene Moran, as Deputy Chair, who has filled in for me a lot over the past 12 months. Thanks also to Marnie West who has been great as Treasurer and for Emily Edwards, Secretary, although she has since resigned from the committee.

Thanks to all the staff – we would be lost without you. Thanks to Megan Marshall for continuing to work in the Coordinator role. Over the past 12 months, the Dumbleyung CRC has been able to continuously operate without day-to-day committee input into the operational aspects of the CRC—which is how it should be.

As a CRC, we are financially sound and in a solid position moving forward. Some review of staffing levels occurred at the commencement of 2022 to ensure that our wages to income ratio was meeting acceptable levels. Instead of having reduced hours, we now have some days where we have just one person staffing the CRC, something which has reduced our wages expenses. DPIRD were made aware of these changes however this has not had an impact on service delivery.

Our Centre is very proud of its commitment to trainees in our regional community. To this end we were successful in obtaining another DPIRD funded traineeship which commenced in mid-February 2022. This opportunity is reflective of what the aim of these traineeships are designed for—enabling local people to stay in their communities to access a new training/job opportunity. Four months later, in June 2022, our previous trainee completed her studies and gained not only a Certificate III in Business but full-time employment in an administration role in nearby Katanning. A great outcome for this individual.

The CRC remains a vibrant 'hub' of the community. We are also lucky to have an enthusiastic committee who meet on a bi-monthly basis and as required. We have been able to deliver services that meets community need particularly relating to printing and laminating covid vaccination certificates, the provision of important information relating to covid restrictions and even DPIRD funded Covid test kits, during the pandemic. Our fortnightly newsletter the 'Quack Chat' which reaches over 450 people online and in hardcopy, is an important 'go to' source of information, especially in the absence of a local newspaper.

As detailed in the coordinator's report, there was a wide range of events, workshops and training that occurred during the 21/22 Financial Year—over 26 events/workshops in all, which equates to something on offer at least once every two weeks by our CRC, for the community. This is over and above the several hundred 'one on one' assistance given to community members on everything from accessing government services and websites, technology support and so on. The CRC also acts as our local tourist centre with countless visitors each year coming to visit the famous Dumbleyung Lake, the largest salt lake in WA and asking for local information. Within our CRC building we have the Blue Bird tourism centre.

The Dumbleyung CRC has sought other funding and alternative income sources over the past financial year to ensure its viability. These include business services, rental, and equipment income. It must be acknowledged however that DPIRD provide the bulk of the funding to deliver the CRC training and services and for this we are very appreciative. We look forward to the coming year ahead. I wish Kaylene all the best for her first year as Chairperson of our local CRC.

Thankyou

ANDREW LEE
CHAIRPERSON
October 2022

What we do?



Skipper's tickets achieved at the local Dumbleyung Lake!!!

THE DUMBLEYUNG CRC INVITES YOU TO

CHRISTMAS BAKE-OFF

MONDAY 20 DECEMBER | 9:30 AM

The CRC is running a 'Christmas Bake Off' competition with judging and prizes.

- Bring along your favourite Christmas treats (slices, cakes etc).
- Judging starts at 9.30am followed by announcement of winners and a Christmas get together and tasting the produce!
- (Nothing that needs to be heated please)

FREE BARISTA COFFEE SUPPLIED

Dumbleyung Community Resource Centre
Your local connection

RATS TESTS & MASKS

available from Dumbleyung CRC

2 x masks per household

5 x RATS tests per household

Dumbleyung Community Resource Centre
Your local connection

SOCK

Save Our Country Kids

The Dumbleyung CRC is participating in SOCK week
27 June 2022 - 3 July 2022

All Week
27 June- 3 July

Free coffee for the driver

Fluro Friday

Friday 01 JULY

The SAM trailer will be located in Dumbleyung and Kuerin so motorists can check the accuracy of their speedometers.

SOCK week is held annually in the last week of June and facilitates a number of activities and events that are designed to inform the community on road safety and protecting our country kids.

Dumbleyung Community Resource Centre
Your local connection



Manager's Report

Amazingly another year had flown by with lots of action at the CRC.

Staffing – we saw our former trainee Claire Marsden successfully complete her Certificate In Business and finished on the Thursday 30th June – a full 4 months ahead of schedule so that she could access employment in Katanning. This was a win/win for all as she completed her studies and gained an Office position and we got to save four months' worth of salary.

Carla Joy commenced in February 2022 and has been an absolute pleasure to work with. She is coming along well with her studies, gaining confidence in working in her clerical role and loving being back home. The money saved from Claire's traineeship enabled the CRC to offer her an additional day per week which has been well received by both Carla and the team. I am a big believer in the concept that 'the sum of the parts is greater than the whole'. As Coordinator, I try to play to everyone's strengths and as a team I think we are working well together and understanding each other's important role in the CRC. In short I have tried to allocate 'portfolios' to each staff member:

Jill - (3 days per fortnight) takes carriage of – quack chat compilation & editing, (and writing of library news, Remember Wednesday, Whoppit, calender), the library and technical support /client work. Jill (and Carla) have recently learnt how to do Xero and therefore can do invoicing.

Jacki – (4 days per fortnight) – takes the lead on the articles for the QC and her column, workshops, merchandise, and application for funding.

Megan (4 days per fortnight) – all financials, DPIRD reporting, loading of payments and first approval, first point of liaison for committee & committee meetings, rosters, HR, tasking staff and Jacki and I work together on the funding applications.

Carla – (8 days per fortnight) across all workshop and event bookings, client support, technical support, invoicing and of course be integral to setting up the fortnightly QChat. Carla has been very successful in writing many QC articles as well. The decision for Megan to reduce her hours from 3 days to 2 has worked well and this will undoubtedly reflect in the financials over the coming year and part of the year ending the 30th June 2022.

Workshops: - there have been many over the year and once again, an attempt has been to run these without having to engage expensive trainers to run it. We started in July 21 with 'Anxiety in Children' and then a very successful 'Sing and Grow' family workshop. I did not hear any newborns singing but they came along with their mums anyway! WE had craft Club and Bingo happening over the winter months to provide a neutral space for community members to engage with each other – tricky through the pandemic but we persisted. Pruning Days, Free bookkeeping sessions, Cuppa with a Coppa (very well attended) and a Trick or Treat (thanks Kaylene!) map and registration were all part of late 2021 which culminated with the CRC joining forces with their colleagues from Katanning and Tambellup CRCs to have a stand at the Katanning Show for the first time. We certainly promoted our lake and all that our Shire has to offer. The purple bench funding applied for by Jacki paid for our bench and purple cupcakes morning tea ... then Claire and Jacki got fully into the Melbourne Cup luncheon spirit with 12 ladies in attendance. Christmas events included Xmas Craft for kids, Santa Photos and a xmas bake off which is returning again in a few months.

2022 kicked off with the 'Your Business Matters Sundowner' on the 24th Feb which was held in conjunction with the Shire and we had a range of speakers that were targeted to Business owners.

International Woman's Day was celebrated with Londa Finlayson and we also had local Aboriginal artist Shasta Taylor run a two session workshop on 'Creation on Canvas'.

Roger Hitchcock from Rural Aid became a new and important counsellor that we can refer people to especially farming folk. A free morning tea (sponsored by Rural Aid) was held at the CRC in April to spread the word about his important services to our rural community.

Sportsfun Inflatables made a big return in the April school holidays and was extremely well received in both Kukerin and

Dumbleyung. Approx 50 children were in attendance between the two towns. I wish to add that this was made possible by a generous \$900 by the Kukerin Ag Society.

RSM Small Business Advisor Theresa Lee came to town in June and offered one on one sessions to interested community members. She is returning again in November to deliver 'How to Build a Business Plan'. Finally and as a result of Jacki's successful application, we ran a comprehensive 'SAVE OUR COUNTRY KIDS' ~ SOCK week which involved ALL of the Kukerin and Dumbleyung Primary School kids, sausage sizzles and milkshakes and a talk by Sergeant Carol Da Ronch – with some interesting responses and comments from the kids!! We also used some of the \$1100 grant to have driver revive coffees from the Salt Bush café which created some traffic into the CRC.

Finally, we have continued to have a steady stream of client to assist with all manner of enquiries – especially relating to MyGovt, the Covid App, Covid certificates etc. We get the comment a lot that people (especially the technically challenged) could not do without us. The pandemic has certainly tempered people's willingness to be involved in workshops and events and this resulted in some cancellations. Thankfully and with a change in government regulations this will continue to change.

Many thanks for all your support. We hope to target more men in the next financial year as per the farming OS & H workshop.

Kind regards,

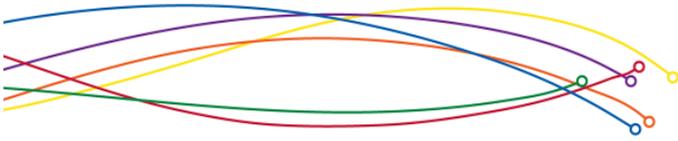
Megan Marshall
CO-ORDINATOR - DUMBLEYUNG CRC
October 2022

Pictures from June 2022 when the CRC ran 'SOCK Week' - Save Our Country Kids' where both primary schools visited the CRC, received free hi-vis vests and heard from our friendly police officers.



Left: Kukerin Primary School children visiting the Dumbleyung CRC during 'SOCK' week.

Above: Dumbleyung Primary School children pictured in the courtyard of our CRC during 'SOCK' week pictured with Sargent John Allanson and our Shire CEO Gavin Treasure.



Year in Summary 21/22



1199

People provided with government and community information



13

Workshops delivered



19

Overall services we provide our community



6

Successful grants received



5

Local people employed

21

Volunteers engaged



15

Community events held



85

Hot office bookings



16

Collaborations with other community groups



278

One-on-one IT training sessions provided



Government Services

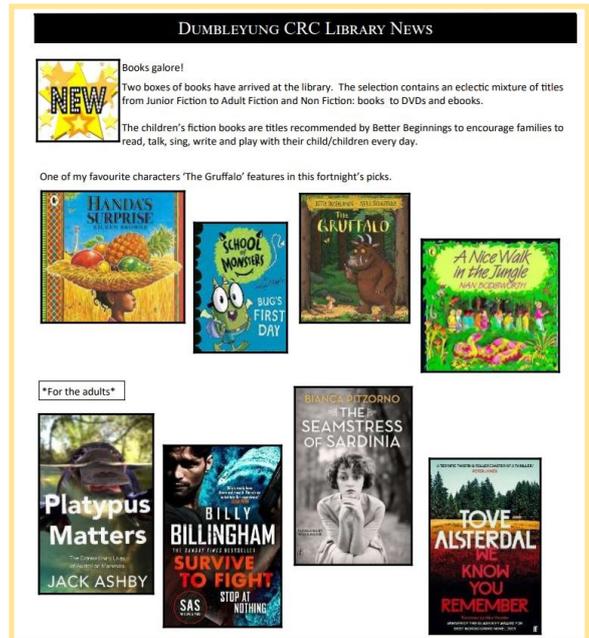
Library Services

The library administered by the CRC staff, is located within the Dumbleyung CRC building. The library offers a range of books, eBooks and DVDs for library members to loan. Several active borrowers have access to approximately 2500 items such as

- Fiction and Non-Fiction books
- Large Print books
- Local History books
- DVDs (Fiction and Non-Fiction)
- Audio Books (Fiction and Non-Fiction)
- Better Beginnings Discovery Backpacks
- Online access to the Public Library Digital Media collection such as BorrowBox, Libby by Overdrive and StoryBox.

There are 12 monthly exchanges per year through the State Library with approximately 30 items in each 'silver box' so the content of the library is regularly updated. Library staff can source items that are unavailable on the library shelves for six weeks through the inter-library exchange system. The library also is the holder of information for the Shire of Dumbleyung such as council minutes and agendas and proposed local law publications.

A library segment is always featured in the in the fortnightly newsletter to promote the library services. (pictured right).



It is important to note that the Dumbleyung CRC is committed to providing equitable opportunities for community members to access services that they could get in libraries in the metro or larger regional areas. Hence we allow people to use our meeting rooms for study or exams free of charge with access to free internet.

Government Access point & video conferencing Services

Access to government services was never more evident than when the Covid Pandemic occurred and there was a lot of support given to people to either install the Covid 'app' on their smart phone or else print out the certificate and laminate it. This was especially helpful to the elderly some of whom were challenged by the technology.

As part of our commitment to the State Government, we offer a Government Access Point. A free service, clients can access local, State, and federal government information online or in print (flyers etc.). The information available also includes a variety of non-government organisations who offer community services. If the non-government organisation or government department doesn't have brochures displayed within the centre, staff assist by searching online and/or seeking our centre's referral relationships list. The service enables clients who cannot access the internet or aren't technological savvy, the ability to gain information without having to travel great distances or call, large and sometimes long wait time call centres.

The CRC provides videoconferencing services free of charge to access appointments or training opportunities. Whilst this has not been used as much this year, it is still an important service for the community.

ServiceWA
App Support
Need help getting the new ServiceWA app set up on your device? We can help!

Appointments available
Tuesdays, Wednesdays and Thursdays only.
Call and book an appointment today with the Dumbleyung CRC staff 9863 4829
Please allow up to 45 minutes for this appointment.

You will need:

- An email address (Personal, not shared - once an email is linked to an account it cannot be used to create another account, one email per person)
- A smartphone/device (including Apple Store or Play Store account details - you will need to download a couple of apps: myGovID, ServiceWA, Medicare)
- Your myGov account details with Medicare linked (if you don't have a myGov account or Medicare linked, you will need to bring your Medicare card, bank details, last GP appointment including name of practice, date and postcode)
- Two pieces of ID (Medicare card, driver's licence, passport, birth certificate)

Don't have an email address or a myGov account, don't worry we can help create these as well!



Economic & Business Development Support

On Thursday February 24th Feb 2022, the CRC co hosted a “Your Business Matters Sundowner’ which targeted at business owners and community members. The CRC partnered with the local Shire for an early evening event that was well attended and designed for farmers ,business owners, many of whom employ apprentices. Guest speakers included Willy Regan from Business RSM, Dumbleyung Shire CEO, Gavin Treasure, Anita Longmuir from MMM Radio and Nathan Hobley from Business RSM.

Also in February Rochelle Spencer from Fluoresce Bookkeepers held hourly sessions at the CRC enabling people to brush up on their accounting skills. Hourly sessions were offered to teach basics or enhance their skills.



Thursday 24 February

'Your Business Matters' Sundowner
5 pm - 7 pm

Now being held in the CRC grassed area



VARIOUS GUEST SPEAKERS TARGETED AT BUSINESS OWNERS, FARMERS and COMMUNITY MEMBERS

FREE DRINKS AND PASS AROUND FOOD, POST HARVEST EVENT IN CONJUNCTION WITH THE SHIRE OF DUMBLEYUNG, RSM, FLUORESCENCE BOOKKEEPERS and APPRENTICESHIPS AUSTRALIA ETC.

FREE OF CHARGE!
Bookings essential to CRC
Friday 18 February
Ph:98634829
admin@dumbleyungcrc.com



A free reading financial statements workshop was held at the CRC on May 31 via video conference. This workshop was designed to understand financial reports and to boost people’s confidence in contributing to conversations about finance.

The Skipper’s ticket course was run for those people needing to get their Skipper’s ticket. This quickly became fully booked with 10 people signed up for a long day of theoretical and practical learning about driving a boat.

The CRC has been proactively supporting many local businesses over the past financial year with assistance given to people wanting to start up a business or grow heir business by facilitating contact with RSM (Small Business Advice). The CRC arranged for small businesses in our Shire to access free advice from Theresa Lee from RSM.

Finally, the CRC also helps local businesses in small ways (and for a small charge) to create invoices, flyers, pamphlets and undertakes a range of business services.



Social Development Support

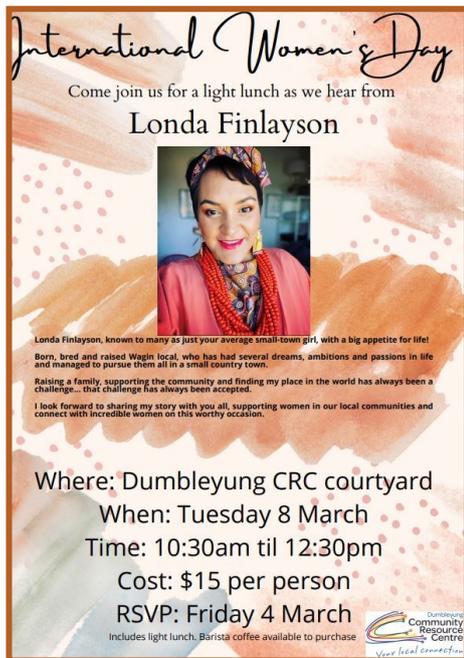
Social development has always been an important part of the Dumbleyung CRC's agenda and this year it was eager to return everyone to 'normal' after the social and other restrictions of the pandemic over the past two years.

In late June the CRC was fortunate to receive a SOCK Week Grant—Save Our Country Kids—through the Shire of Narembeen and the WA Road Safety Alliance. The grant of \$1000 was put to good use with a sausage sizzle held at the CRC for Kukerin and Dumbleyung Primary School students, when local police officers came and chatted to them about road safety issues. They also enjoyed a tour of the Bluebird and the CRC.

All children attending were also presented with a free high-vis safety vest to be 'safe and seen' on local road, farms and properties.

The CRC has also offered social support to its regular Wednesday Craft Club, where local women come and meet in a safe and warm environment to carry out their craft activities and enjoy a barista coffee while there.

Rural Aid counsellor Roger Hitchcock is a regular visitor to our CRC, often just calling in for a chat. Earlier in the year he also paid for a morning tea catered by Salt Bush Café, a welcome boost for the café as well as providing another opportunity for people to seek advice if needed.



International Women's Day was once again recognised, with guest speaker Londa Finlayson from Wagin as the guest of honour. Women who attended the lunch enjoyed Londa's story of her life and her aspirations for the future. Several women had a flutter on the Melbourne Cup event in November. Although it was only a small number in attendance, prizes were awarded for the Best Dressed and Best Hat and bought some people together for the race that stops the nation! There were several activities planned for the festive season. These include the popular Santa Photos with our local "Santa" Mr Will, who kindly volunteered to have his photo taken with the children. There was also the 'Christmas Bake-Off' which was closely contested, had proper judges and some great prizes!

Pictured right: the kids meeting @ the CRC for Trick or Treat. Hilarious!



In such a small community the CRC really does become the hub of the community and town. An enthusiastic group also took part in an organised Trick or Treat with lollies and maps supplied by the CRC and are already in planning for next year 2023!



Services and Products

The Dumbleyung CRC is proud to provide such a variety of economic, educational, and social workshops and events workshops and events in addition to the variety of goods and services we provide on a day-to-day basis. Like our workshops and events, these goods and services assist us in creating an income stream to support our daily operations and for the future of our CRC.

The CRC is not only the community hub, but we are the main hub for many tourists to our Shire, housing the Bluebird Interpretive Centre as we are centrally located in Dumbleyung, in proximity of the Bluebird replica and Donald Campbell story. Monthly, we have a number of tourists visit the centre, providing us with the opportunity to showcase the Shire and other services available in the Shire. (Tourists are also able to take home a little piece of Dumbleyung, including Bluebird memorabilia and merchandise from local businesses.

Besides the sale of these tourist items and funds from the Department of Primary Industries and Regional Development, we also earn funds from:

- Membership to the CRC
- General office operations such as photocopying, binding, meeting room hire, business services etc.
- Room hire & sub lease of space to the Salt Bush Cafe
- Advertising in the local newsletter ‘The Quack Chat’
- Kodak Printing service
- Event Product Hire – cool room, glass hire etc.



BLUEBIRD SPEED BOAT STUBBY HOLDERS



Special Price \$7.50 each



The CRC earns a modest profit selling tourist products which promote the Shire as well!

The Dumbleyung CRC is considered the community hub!!!!

It provides a safe and welcoming space for locals to come in, have a coffee, access helpful services, use the computer, talk to a friendly face and/or go to the library . The shared space between the tourist display, the café and the CRC creates a happy experience for community members and tourists alike.

The CRC is always keen to work in partnership with community groups , businesses or government in order to meet the needs of its local people!



Building Community Connections

The Dumbleyung CRC is an important link in connecting our Shire of Dumbleyung residents with up-to-date news, achievements, and information either by sharing and promoting the information or facilitating the delivery to the community.

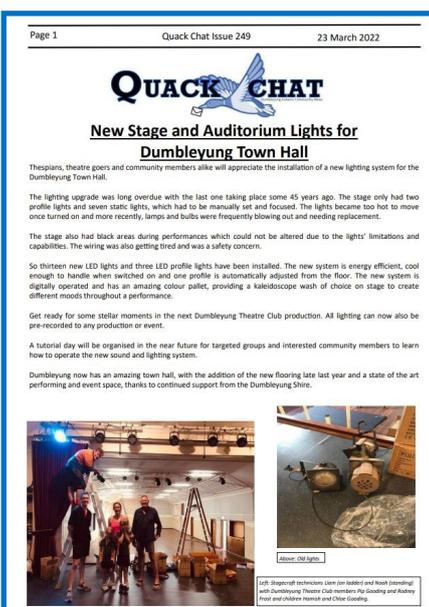
A household name, the CRC is proud to have created the local newsletter, now a household name the 'Quack Chat', sending over 265 issues to date. The newsletter is predominantly viewed online (via Mailchimp) with a small number of community members receiving hardcopies in the post or popping in store to collect. The e-news is linked to our website (www.dumbleyungcrc.com) encouraging traffic to the website weekly and the ability to visit other areas of the website regularly. The Quack Chat allows us to advertise CRC events and workshops, report on events and workshops we've held plus share police, Landcare, school and Shire updates. Article submissions are welcomed, and local news is celebrated along with weekly sporting achievements and other local announcements.

We maintain a positive relationship with the Shire of Dumbleyung by liaising with the Shire regularly and where possible working together to cross promote and share local news and important information. The CRC also partnered with the Kukerin Agricultural Society to stage a Holiday Programme with sports inflatables in April.

Similar to our relationship with the Shire, we have kept an open and constant communication with the local Landcare office assisting to promote grants and Landcare programs (e.g. salinity, Mallee fowls research, fencing rebates and weed eradication) across the Shire.

Other strong and positive relationships the CRC holds within the community include the local Dumbleyung Police, both Kukerin and Dumbleyung Primary Schools, the local Child Health Nurse and several community groups and sporting clubs.

We are also fortunate to have a great working relationship with surrounding CRC's (in particular the 4WD) – Wandering, Williams, West Arthur and Wagin) of which we communicate and/or meet regularly to bounce ideas, learn from and help one another and where appropriate apply for grants. More recently we have worked in a lot with the Katanning CRC to include sharing a stall at the Katanning Show with Katanning and Tambellup CRCs.



Pictured are examples of the front page of our fortnightly newsletter, the 'Quack Chat' from the last 21/22 year. Named after a type of duck found on our local and famous Dumbleyung Lake, it contains all local information, stories, sport news, adverts, columns, community organisation happenings, school news update and so much more. Importantly, it was an essential source of information for people regarding the restrictions associated with the pandemic, border closures, requirements for mask wearing and so on. DPIRD's funding is acknowledged in this newsletter.



Our Team

Megan Marshall—Coordinator

Megan has been employed in both private and government roles throughout her 30+ year career. She holds an Honours Degree in Business (Marketing and HR) with other post graduate qualifications.

She has worked for the Dept of Health since 1995 in HR and Quality and continues to work at the Katanning Health Service part time as well as the CRC. Megan is married to a farmer in East Katanning, south of Dumbleyung.

Jacki Ball—Assistant Coordinator

Jacki is a trained journalist and writer having had over 35 years of experience in this field. She has also been a Shire counsellor (including Shire President of Dumbleyung) for a total of 16 years.

Jacki has lived in Dumbleyung for over 35 years and enjoys working at the CRC, an important community hub. Jacki and her family live on their farms in Dumbleyung.

Jill Clarke—Assistant Coordinator

Jill is a former teacher who has an interest in local history, cycling and music. She holds a Bachelor of Education, Diploma in Teaching and a Certificate II in Business.

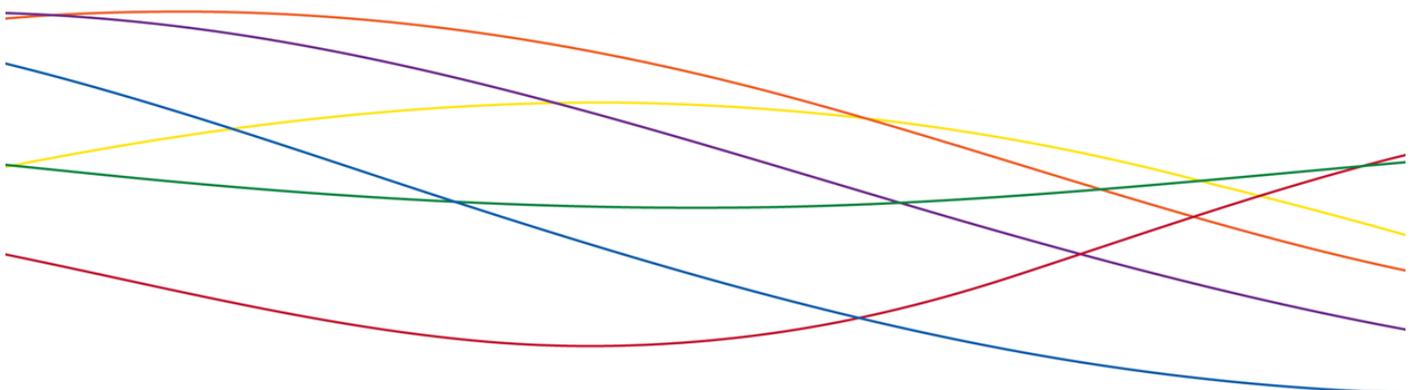
She takes carriage of our local library in the CRC and both contributes to and edits the fortnightly newsletter to a very high standard. Jill is also a business owner of a local stud, 'Kantara'.

Carla Joy—Trainee

Carla spent her early years in Dumbleyung before moving to Bunbury, but is glad this job gave her the opportunity to return to her home town.

Carla loves the community service aspect of her role and working with and meeting people of all ages.

Carla enjoys the feeling of being 'home' and being part of such a closeknit community. Carla is also studying for a Certificate III in Business.





Treasurer's Report

The burden of responsibilities of the Treasurer's role has certainly lessened over the past year thanks to the ongoing role of the Bookkeeper Rochelle Spencer who is always up to date with ATO requirements, BAS due dates, Award Changes and superannuation – something that is a lot for any volunteer to be expected to know.

The reduction in the Coordinator's hours was taken and volunteered by Megan Marshall in response to a concern that the wages to income ratio was a bit too high. This has been altered albeit that the trainee's hours have been increased with money saved in other areas.

The overall loss was considerably less than the previous financial year ending 20/21. We reduced our overall loss to (\$-9435) . Covid had continued to affect the number of people using the CRC's service, mainly in attending workshops but the last 6 months saw a return to more normal client attendance levels, although the trend towards more one to one assistance has definitely continued.

Government grant money from DPIRD had increased slightly to compensate for inflation and the traineeship incentives were Welcomed from the State and Federal government. Rental of rooms income and business income has also been steady.

The process of loading, approving and seconding pays is now very streamlined thanks to Rochelle Spencer, being able to load The pays. Wages have dropped by over \$11,000 from the last financial year which was a step in the right direction and will probably be better reflected in the next financial year. This is because the CRC is trying to keep the wage expenses lower.

There were a few anomalies presented in the draft Financials have now been reviewed and amended following a further review of income and expenditure breakdowns. Please see the financial statements for the financial year ending 30 June 2022.

Regards,

MARNIE WEST

TREASURER

October 2022



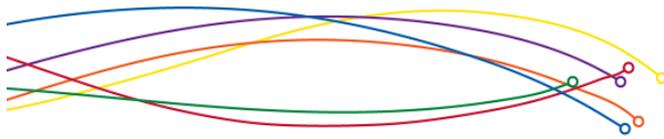
Financial Statements

Profit and Loss

DUMBLEYUNG COMMUNITY RESOURCE CENTRE

For the year ended 30 June 2022

	2022	2021
Trading Income		
Advertising income	400.00	1,206.37
Govt grants	150,613.97	124,099.78
Membership	2,809.06	2,818.86
Rental of rooms	2,038.66	2,600.01
Services Income	10,365.50	6,288.80
Stock Income	6,260.58	4,569.83
Workshop Income	307.30	4,086.55
Total Trading Income	172,795.07	145,668.20
Cost of Sales		
Drycleaning	396.92	333.98
Total Cost of Sales	396.92	333.98
Gross Profit	172,398.15	145,334.22
Other Income		
Interest Income	0.00	159.67
Other Income [82000]	18.18	0.00
Total Other Income	18.18	159.67
Operating Expenses		
Accounting/Bookkeeping Fees	5,962.23	4,106.50
Advertising & Marketing	58.45	512.10
Audit Fees	3,954.55	0.00
Bank Fees	10.00	60.17
Business Insurance	(208.24)	1,187.70
Cleaning Expenses	2,610.09	3,361.41
Computer Expenses	361.82	1,211.41
Consumables	655.12	669.73
Depreciation	5,318.21	3,617.23
Discounts Given	0.00	28.44
Electricity Expenses	305.21	0.00
Food	529.04	511.69
Furniture purchases	909.80	895.45
General Repairs & Maintenance	477.83	160.00
Income Tax Expense	0.00	43.00
Internet	109.09	0.00
Membership / subs	4,731.48	2,915.62
Merchandise	1,850.00	4,604.99
Motor Vehicle Registration	0.00	104.82
Other Payroll Expenses	10,474.83	0.00
Paypal Fees	0.00	108.49
Postage	474.63	307.98
Printing	6,134.45	4,000.94
Pro Indemnity Insurance	1,151.48	120.38
Public Liability Insurance	0.00	1,141.82
Rounding	(14.94)	90.72
Seminar costs	0.00	115.86
Square Fees	120.06	0.62
Staff Training Expenses	2,546.86	1,662.60
Stationery	1,203.69	1,598.82
Superannuation Expense	11,549.34	0.00
Telephone Expenses	2,044.38	1,817.46
Travel & Accom. Expenses	1,611.78	962.42
Uniforms & Amenities	1,696.15	200.09
Wages & Salaries Expenses	111,162.81	122,593.76
Water Expenses	284.64	664.22
Work Cover Premiums	804.54	0.00
Workshop expenses	5,363.53	6,983.63
Total Operating Expenses	184,242.91	166,360.07
Net Profit	(11,826.58)	(20,866.18)

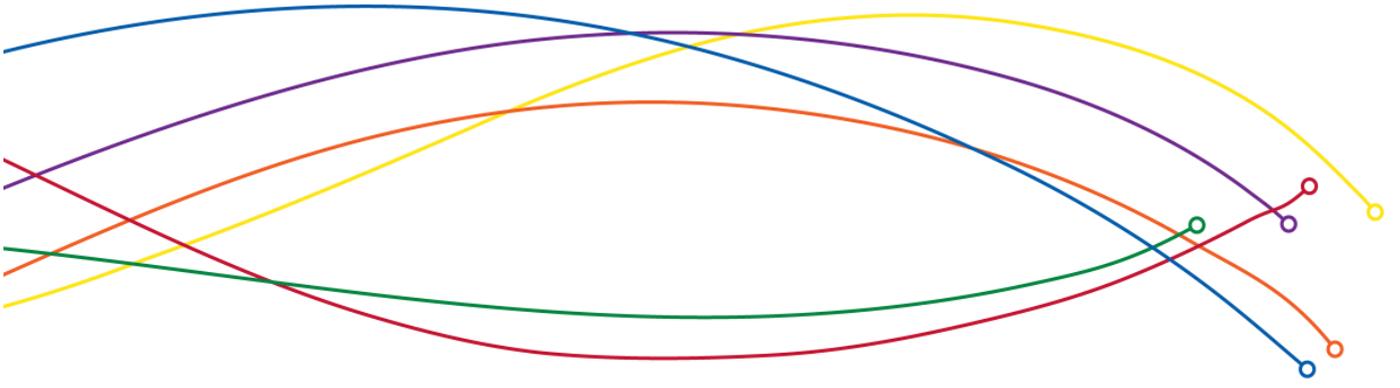


Balance Sheet

DUMBLEYUNG COMMUNITY RESOURCE CENTRE

As at 30 June 2022

Account	30 Jun 2022	30 Jun 2021
Assets		
Bank		
Business Bank Account	121,861.41	144,864.37
Cash Till	200.70	-
PayPal	318.80	318.80
Square Account	613.26	87.89
Total Bank	122,994.17	145,271.06
Current Assets		
Stock on Hand	6,495.96	-
Trade Debtors	760.00	2,321.74
Trade Debtors Original	(283.85)	(283.85)
Total Current Assets	6,972.11	2,037.89
Fixed Assets		
Office Equipment At Cost	53,907.32	45,575.52
Accum. Depr. Office Equipment	(32,440.79)	(27,122.58)
Computers At Cost	1,816.36	1,816.36
Furniture At Cost	44.55	44.55
Total Fixed Assets	23,327.44	20,313.85
Total Assets	153,293.72	167,622.80
Liabilities		
Current Liabilities		
Accounts Payable	-	1,430.10
Cash Till	-	139.30
GST	(843.07)	1,566.82
Rounding8	(0.01)	(0.02)
Trade Creditors	2,930.00	12,452.58
Total Current Liabilities	2,086.92	15,588.78
Non-current Liabilities		
Annual Leave Liability	2,687.72	1,135.69
Liability #2	50.00	-
PAYG Withholding Payable	3,041.89	-
Prepaid Membership	2,190.89	-
Superannuation Payable	3,002.64	-
Unspent Grants	27,750.00	29,025.00
Wages Payable	2,436.91	-
Total Non-current Liabilities	41,160.05	30,160.69
Total Liabilities	43,246.97	45,749.47
Net Assets	110,046.75	121,873.33
Equity		
Current Year Earnings	(11,826.58)	(20,866.18)
Retained Earnings	121,873.33	142,739.51
Total Equity	110,046.75	121,873.33



Dumbleyung Community Resource Centre

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