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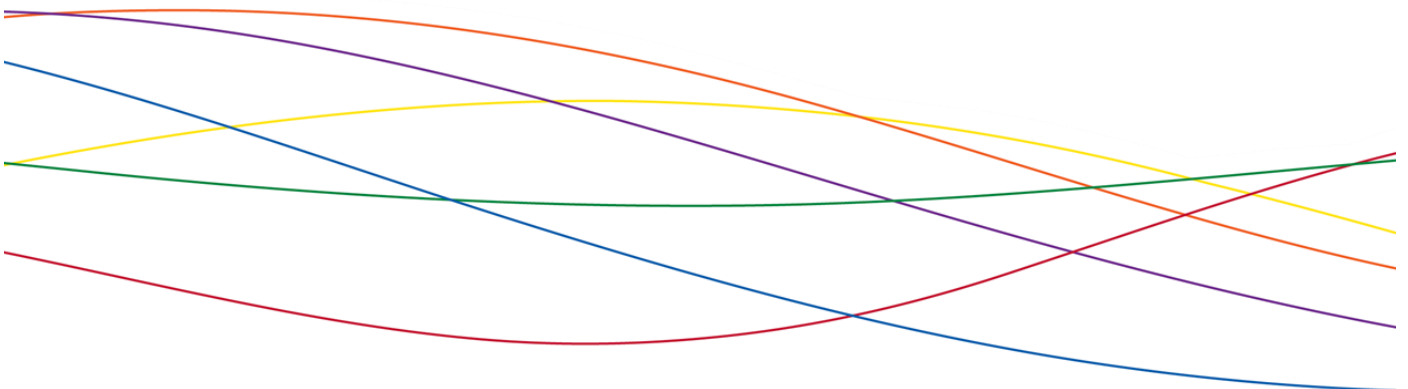


**DUMBLEYUNG**

**Community Resource Centre**

**ANNUAL REPORT**

**2022—2023**

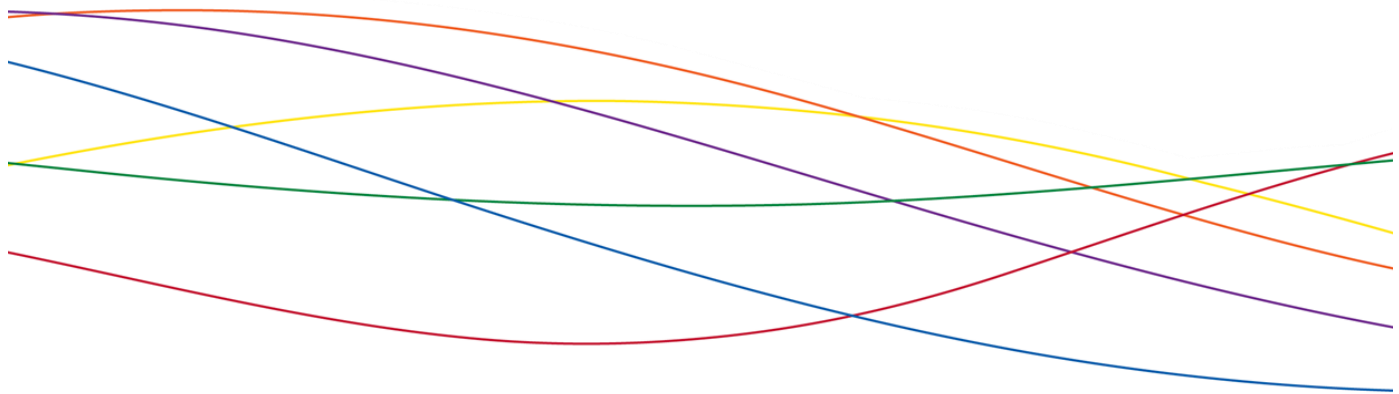




*We acknowledge the Wilman Noongar people as traditional custodians of the land on which Dumbleyung Community Resource Centre sits. We also acknowledge all First Nations Australians and recognise their continuing connection to the land and waterways. We pay our respects to their Elders past, present and emerging.*

**Pictured on front cover:**

**Dumbleyung's 'CATS' (Car Assisted Transport Service) Team were one of many local volunteer groups that were able to enjoy a free breakfast as a way to say thank you for their integral contributions to our community. The morning was made possible due to a successful grant for Volunteer Week, with thanks to Volunteer WA and Lotterywest.**



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# Contents

Who we are.....	4
What we do.....	7
Chairperson’s Report .....	8
Manager’s Report .....	10
Year in Summary .....	12
Government Services .....	13
Economic and Business Development Support .....	14
Social Development Support.....	15
Services and Products .....	16
Building Community Connections .....	17
Our Team.....	18
Treasurer’s Report .....	19
Financial Statements.....	20





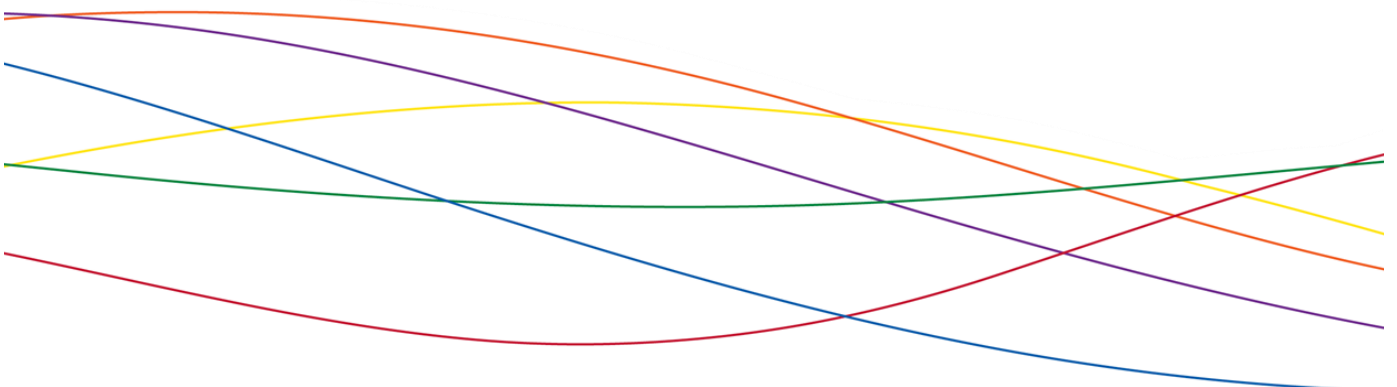
# Who we are?

The Dumbleyung Community Resource Centre (CRC) and Bluebird Interpretive Centre opened in mid-2015 and services local community members, business and tourists visiting our Shire.

The Community Resource Centre is a not-for-profit incorporated organisation who has strong links to our local Shire of Dumbleyung. We seek to improve access to government services, economic, business and provide social development opportunities within our Shire. We are the only CRC in our Shire and service the entire population of over 600 people, including the town of Kukerin, a predominantly farming region is the southeast of the Wheatbelt.

This CRC is primarily funded by the Department of Primary Industries and Regional Development (DPIRD). Additional funding is sourced via user pay services, CRC membership and one-off grants for projects and initiatives. These funding streams allow us to open our Centre a full five days a week, 9.30am until 4.30pm on Mondays and 9am until 4.30pm Tuesday through to Friday.

We currently provide several services ranging from the provision of community and business training, advice to the local community on State government services, hot desk services, video conferencing and room hire, plus a range of business support services such as printing and scanning to help local community organisations, businesses and individuals. Our fortnightly publication called the 'Quack Chat' keeps the whole community informed about local events at the CRC and around the Shire, business opportunities and overall helps to improve the sense of community within the Shire of Dumbleyung. We are really proud of the role we play in building community capacity and improving connectiveness, especially in recent challenging 'covid' times.





## Our Vision



The Dumbleyung CRC vision is to be the community hub within our Shire, supporting, fostering and encouraging continued social, economic and educational opportunities to create a positive and connected community.

## Our Mission



To be a welcoming and engaging community hub, provide access to information and services which encourage personal, social, and economic and tourism development and ultimately building capacity within the Shire of Dumbleyung.



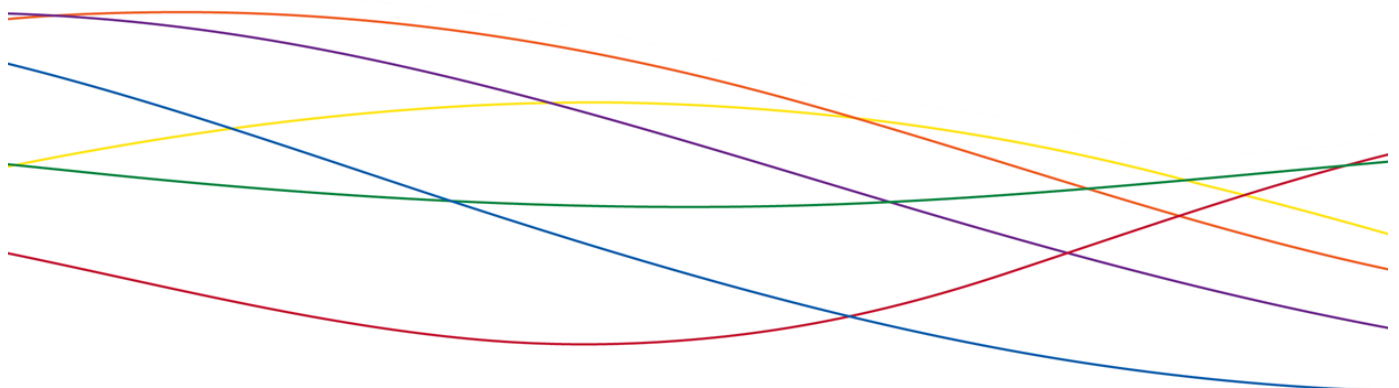
Pictured: The Dumbleyung CRC building is located in the main street of Dumbleyung in a historic Shire building that was formerly the post office. It also contains the tourist attraction called the 'Blue Bird Interpretative Centre' as well as a café. This makes our centre a very busy community hub!





# The Committee 2022—2023

- ◆ **Kaylene Moran - Chairperson** Qualified early childhood teacher, currently studying a Masters Degree in Literacy Education. Has also undertaken studies in infant mental health. Has been on the CRC committee since 2018 and is very interested in the well being of staff.
- ◆ **Andrew Lee - Vice Chairperson** – Business owner of a farming enterprise, CRC Committee member for many years, experience with board positions and community involvement.
- ◆ **Norma Bailey—Treasurer—** Norma has lived in the Dumbleyung Shire for three years now with her husband. Together, they run and manage the local caravan park.
- ◆ **Amber Bateup—Secretary—** Amber lives locally in Dumbleyung and has a great passion for Landcare and is currently the Katanning Landcare Coordinator. She has an Environmental Science Degree and is passionate about the environment.
- ◆ **Marnie West – General Committee Member—** Business owner in a farming enterprise, has a great deal of bookkeeping experience. Continues to be involved with a range of community groups especially sporting groups.
- ◆ **Jessica Keogh—General Committee Member—** Jess has lived in Dumbleyung for three years now with her husband and three children. She holds a Bachelor of Science and majored in Zoology and Botany. She currently works at the local Nutrien store part time.
- ◆ **Julie Ramm – past Chairperson, now committee member** Currently President of the Shire of Dumbleyung. Was a steering committee member of the CRC. Has experience on a range of community groups in executive positions.





# What do we do?

## Access to government services



- Facilitate access to government services and information for clients through one-on-one support to community members
- Provide computer use for Government Services and businesses
- Video Conference Services
- Library Services
- Provision of information to the community on important issues such as Covid vaccinations and information, border restrictions.

## Economic and business development support



- Assist local businesses to promote their businesses through engaging business and marketing assistance.
- Provide professional meeting spaces for businesses, consultants visiting our Shire who can also access business support services and videoconferencing.
- Promotion of our Dumbleyung Shire through the DPIRD funded 'smart board'.
- Facilitate business workshops and information sessions.

## Social development support



- Provide a range of workshops and community related training that helps to build community capacity.
- Offer a welcoming space for community members especially for those who may be isolated or need support.
- Referral services to social support services.
- Support local clubs and organisations to conduct their activities.

## Services and products



- The Dumbleyung CRC is also a tourism hub which houses the Bluebird Interpretive Centre as well as a privately run café.
- It is the one stop shop for visitors to the Shire and it promotes the history, tourism destinations such as the famous Dumbleyung Lake and businesses.
- Home to the local Shire library.

## Building community connections



Dumbleyung CRC is integral to the Shire and provides a fortnightly newsletter which is very important as there is no longer a local newspaper. The CRC is also the local connection between the Shire, the police and the community and it facilitates community social events.



# Chairperson's Report

The Dumbleyung Community Resource Centre has been established since 2016 and seven years on, it has evolved into the 'hub' of our small Shire, thanks to the dedicated support of a volunteer committee and all of our hard working CRC staff. In particular, I would like to thank our incoming and outgoing Treasurers, Norma Bailey and Marnie West as well as the immediate past chairperson Andrew Lee, all of whom have assisted me in my role as Chair this past year. Many thanks to Megan Marshall for continuing to work in the Coordinator role and to the staff of Jill Clarke, Carla Joy, Jess Keogh and Jacki Ball. Between them all, there is a range of skills that our community has certainly benefitted from.

As a CRC, we are in a financially sound position moving forward. In my year as Chairperson, we have made permanent rental arrangements for one of our rooms, being used by a visiting Occupational Therapist specialising in children. The CRC has also seen a new tenant move into the café space in our building. Together this has resulted in an increase in our overall rental income, seen more people coming into our centre and the provision of an important new OT service.

Our Centre is very proud of its commitment to trainees in our regional community. Our last trainee, Carla Joy, who commenced in February 2022, has now completed her Certificate 111 in Business and has since been promoted into a CRC Finance/Admin role with our centre. This makes Carla the fourth trainee in our short CRC history and the third to achieve their TAFE qualification. This opportunity is reflective of what the aim of these traineeships are designed for—enabling local people to stay in their communities to access a new training/job opportunity. We farewelled Jacki Ball after two years at the CRC and have welcomed Jodi Thompson in June into the 'Events/Admin' role.

The CRC remains a vibrant centre for the community and a 'go to' for a range of government related information, training and events and business services. Our fortnightly newsletter the 'Quack Chat', which reaches over 450 emails online and in hardcopy, is an important source of information for the community and our statistics show that it is very well read.

As detailed in the Coordinator's report, there was a wide range of events, workshops and training that occurred during the 22/23 Financial Year—over 21 events/workshops in all. With no events in January due to the holiday period, this equates to an event virtually every fortnight. This is over and above the several hundred cases of 'one on one' assistance given to community members on everything from accessing government services and websites, technology support, tourism and so on. The CRC also acts as our local tourist centre with countless visitors coming to visit the Dumbleyung Lake. Located within our CRC building, the Blue Bird tourism centre draws hundreds of visitors each year.

The Dumbleyung CRC has sought other funding and alternative income sources over the past financial year to ensure its ongoing viability. These include other government grants, business services, rental and equipment income. It is acknowledged however that DPIRD provide the bulk of the funding through the CRC contract and for this, we are very appreciative.

Our team is working well and we look forward to meeting the needs of our community in both Dumbleyung and Kukerin in the coming year. Finally, I would like to acknowledge the resignation of our former Treasurer and inaugural Dumbleyung CRC committee member Julie Ramm who has been instrumental in setting up the CRC and a guiding force for this committee over the past 7 years. Many thanks Julie and we wish you all the best.

Thankyou

**Kaylene Moran**

**CHAIRPERSON**

31 October 2023



# What we do?

You are invited to attend  
Dumbleyung's

## Biggest Morning Tea

 Celebrating 30 years!

**Thursday 25 May | 10am**  
**at the Dumbleyung District Club**

Entry Fee: \$15.00  
This covers the morning tea and a donation.

There will be additional opportunities to donate to the Cancer Council on the day. Help us reach our goal for an important cause while enjoying a community morning tea.

**RSVP Essential to the Dumbleyung CRC**  
**by Monday 22 May 2023**  
**admin@dumbleyungcrc.com or 9863 4829**



## FREE SCAM AWARENESS TALK

with Senior Regional Officer, Steph Marsh  
from Consumer Protection

**Friday 26 May 2023 | 10am - 11:30 am**  
followed by a light morning tea

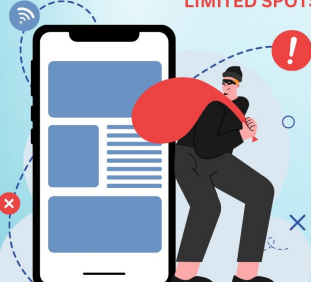



The presentation will cover the following topics:

- Types of scams
- How they work to trick victims
- How to spot potential scams
- How to reduce your risk of being scammed
- Who you can go to for help

*This is a great opportunity to chat to a professional and learn how you can identify and protect yourself against scams.*

**PLEASE RSVP: By Monday 22nd May**  
to **9863 4829** or **admin@dumbleyungcrc.com**

**LIMITED SPOTS AVAILABLE**

## Macrame WORKSHOP

Create your own macrame piece to take home  
Choose between a wall hanging or a plant hanger  
**WITH INSTRUCTOR: SALLY BROCKMAN**


**FRIDAY 21 APRIL | 10AM - 1PM**  
Ages 13 - Adult  
\$20 per person - includes craft supplies and morning tea  
Barista coffee available to purchase

RSVP is essential to secure your place by Friday 14th of April  
Email: [admin@dumbleyungcrc.com](mailto:admin@dumbleyungcrc.com) | Phone: 9863 4829



**FREE** **FREE** **FREE**

## Free Skin Cancer Screening Van

at The Dumbleyung CRC  
with thanks to

 Lions Cancer Institute (WA) Inc.

**Sunday 2nd October**

To make a booking, please call the CRC on 9863 4829 or email at [admin@dumbleyungcrc.com](mailto:admin@dumbleyungcrc.com)

**Skin cancer is one of the most common cancers in Australia, so it's important to get your moles checked!**

The Dumbleyung CRC and Salt Bush Cafe will be open this day.



 Dumbleyung Community Resource Centre  
Your local connection



# Manager's Report

The Dumbleyung CRC continues to go from strength to strength, remaining an important 'cog' within the Shire of Dumbleyung. The 22/23 year saw a return to more normal life following the Covid pandemic and this was reflected in the number of people coming through our centre.

In total we have given one on one assistance and provided information to over 1500, this last year and this does not include the 21 workshops delivered or the 15 community events held. We continue to be a busy hub, made more so by the new café 'The Little Black Duck Diner' which commenced in February 2023. We proudly provide part time employment to 5 staff.

The CRC building which houses the Bluebird Interpretive Centre, attracts many tourists – 900 for the year 22/23 and whilst this is welcomed, does create extra work for the staff. To this end we sought additionally funding from the Shire in May. Other CRCs in the State have successfully achieved the recognition as the funding for tourism sits with the local government, not as part of the CRC contract.

**Staffing** wise, we farewelled Jacki Ball and welcomed Jodi Thompson in June. Our fourth trainee has now achieved her Certificate 111 in Business from TAFE and I would like to congratulate Carla (Joy) for her achievement and her subsequent promotion to Finance/Admin Officer. We are very pleased to have her

still onboard our team and she continues to learn more within the realm of finance. Jill Clarke continues her three days per fortnight – she is an integral role in the CRC especially in relation to our QC newsletter and the library and now our new Street Library. Jill met with Gavin Treasurer earlier in the year as we have a new library system being introduced in 2024, which is being introduced statewide by the State Library.

**Workshops and events** - It was my intention from last financial year to try and target men to attend our training and events and this was no more obvious than the success of the Farm Safety presentation held in October 2022. In all we had 35 attend at Stubbs Park, mostly farmers with a social occasion to follow. This event was very timely with the new OS&H legislation and had an important message of trying to do more of your farm to ensure safe practices. Jacki Ball wrote up a DPIRD report about this event as being one of our most influential. Other CRCs followed suite and had a similar event – in fact farmers in Katanning were asking to have one 'just like they had in Dumbleyung' they said.

**Farm Safety: What You Need To Know**  
PRESENTATION BY DANIELLE MCNAMEE

**FREE**

**ProcessWorx**  
HR & WHS



**Date:** Thursday 20th October  
**Location:** Stubbs Park, Dumbleyung  
**Time:** 3:00pm - 5:00pm followed by burgers and refreshments  
**RSVP essential for catering purposes:** By Monday 17th October to the CRC on 9863 4829 or [admin@dumbleyungcrc.com](mailto:admin@dumbleyungcrc.com)

Dumbleyung Community Resource Centre  
*Your local connection*

 The changes to Work Health and Safety legislation

 Having a safety management system

 Best practice WHS tips for farmers

Danielle McNamee is the Managing Director of ProcessWorx, a WA based HR and Safety business specialising in helping farms.

**Registrations still open - no RSVP required. Please come along!**








# Manager's Report Continued

Another well attended event was the Cancer Biggest Morning tea held in May 2023. Attended by over 40 people, we collectively raised over \$1250 for the Cancer Council through donations, raffle tickets, a money board and entry fee. We were very proud of our achievement, and it was lots of fun with donated gifts for the raffles, prizes and the Lake Grace Boutique 'Sand and Salt' was a big draw card for local women.

Other events of note were our inaugural 'Have a go at Bowls Day' in February which attracted about 20 people (once again more men which were actively trying to target), How to write a Business Plan by RSM, International Women's Day in March with Margie Ward as Guest speaker, (19 women, not men on this occasion obviously!) and an April macrame workshop.

Of note was the facilitation of the FREE Lions Skin Cancer screening which was important for people who are often out in the weather, like in our Shire. Over 40 people attended, and extras rocked up on the day because they are not good at RSVPing or just saw the van. It was confirmed to us in writing that because of the screening, promoted by the CRC, there were some people sent off for further investigation – something that could potentially save their life.

We opened the CRC that Sunday 2<sup>nd</sup> Oct and gave our specialists free lunch care of the café.

Finally, our community could not run without volunteers, so it was wonderful to receive a grant which enabled over 30 people receive a free breakfast burger and coffee on April 28<sup>th</sup> in Dumbleyung. This was really successful, especially as farmers scored a free egg and bacon burger to take back to the farm, cooked by Jaye Beecroft. We already have confirmed funding for next year's volunteer event which this time will be held in Kukerin. Speaking of which, that is my aim for 2024 to try and hold more events in Kukerin.

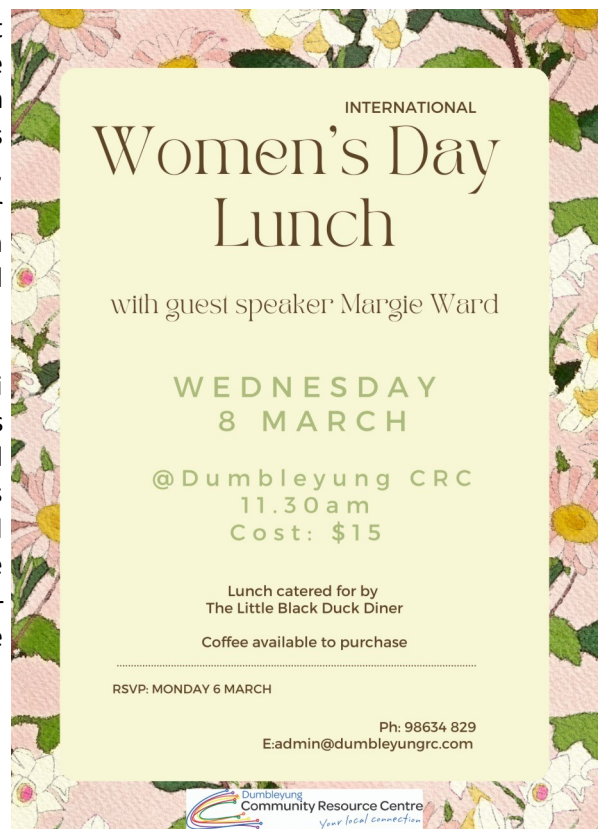
I would sincerely like to thank my wonderful team of Jill, Jodi and Carla and help from Jess to run the CRC. Also, for Jacki's contribution for the last few years. We get lots of good feedback but are always open to new ideas and suggestions. It is for that reason that I am very appreciative of the advice and steer of my Chairperson Kaylene, treasurer Norma and all the rest of the committee. I could not do this role without you all – just know that this community would be a very different place without our CRC.

Yours sincerely,

**Megan Marshall**  
Coordinator  
2<sup>nd</sup> November 2023



*The ladies enjoying the morning at Dumbleyung CRC's International Women's Day Lunch*





# Year in Summary 22/23



**1259**

People provided with government and community information



**21**

Workshops delivered



**19**

Overall services we provide our community



**5**

Successful grants received



**6**

Local people employed

**25**

Volunteers engaged



**15**

Community events held



**96**

Hot office bookings



**16**

Collaborations with other community groups



**167**

One-on-one IT training sessions provided



# Government Services

## Library Services

The Dumbleyung Public Library administered by the CRC staff is located within the Dumbleyung CRC building. The library offers a range of books, eBooks and DVDs for adult, young adults and children members to loan. Twenty four active borrowers have access to approximately 2500 items such as

- Fiction and Non-Fiction books
- Large Print books
- Local History books
- DVDs (Fiction and Non-Fiction)
- Audio Books (Fiction and Non-Fiction)
- Better Beginnings Discovery Backpacks
- Online access to the Public Library Digital Media collection such as BorrowBox, Libby by Overdrive and StoryBox
- Online access to My Ancestry Family History



From September 2022, the silver exchange boxes from the State Library of Western Australia were discontinued and new materials are now sent directly to our library from library suppliers which ensures our readers have access to the latest titles. Library staff are able to access resources not available in our collection through the inter library loan service for a six week period.

The library holds copies of Shire of Dumbleyung council minutes, agendas and has a designated space to advertise proposed local law publications for access by community members.

A library segment is always featured in the fortnightly newsletter to promote the library services (pictured right).

It is important to note that the Dumbleyung CRC is committed to providing equitable access for community members to access services that they could get in libraries in the metro or large regional centres. Hence we allow community members and groups to use our meeting rooms for study or exams and meetings free of charge.

## Government Access point & video conferencing Services

As part of our commitment to the State Government, we offer a Government Access Point. A free service, clients can access local, State, and federal government information online or in print (flyers etc.). The information available also includes a variety of non-government organisations who offer community services. If the non-government organisation or government department doesn't have brochures displayed within the centre, staff assist by searching online and/or seeking our centre's referral relationships list. The service enables clients who cannot access the internet or aren't technological savvy, the ability to gain information without having to travel great distances or call, large and sometimes long wait time call centres.

The CRC provides videoconferencing services free of charge to access appointments or training opportunities. We have seen an increased need for this service this year and view it as an important service for the community. We have recently had community members utilise our meeting rooms to attend video conference appointments with Government services such as Fair Work.

We also have numerous business owners utilise our meeting rooms to undertake their services, particularly in the health field. We regularly hire out our meeting room to an optometrist that travels from Bunbury to see his patients from our district, and this financial year have had ongoing rent income from a local Occupational Therapist.







# Economic & Business Development Support

In October of 2022, the CRC received \$5000 from the CBH Grass Roots Grants program and we decided to use the funds to go towards a farm work health and safety information session. We chose to highlight this issue as it has had the most impact across a wide range of our local businesses, especially in the agricultural sector. With the



The farm occupational health and safety information session underway in October of 2022 with over 30 of our local farmers and business owners in attendance.

Work safe Legislation, farmers are now required to undertake a range of Occupational Health and Safety measures to ensure compliance—this is mandatory. The evening saw 36 local farmers and business owners attend to discuss a really important and current topic whilst also being able to network and socialise post workshop with supplied burgers and beverages. The event helped highlight that the Dumbleyung CRC plays a pivotal role in our community when it comes to training and support to our local businesses.

The Dumbleyung CRC assisted to facilitate HR and MC licence upgrades, which saw five local workers (mostly farm hands), complete the required theory and practical test in our Shire and surrounds. This was a great opportunity for employers to upskill their workers without them having to travel to a larger city such as Bunbury or Albany.

Free one on one Bookkeeping courses were once again held with Rochelle Spencer from Fluoresce Bookkeepers. Six one on one sessions occurred, spread out over two visits by Rochelle throughout the Financial Year.

The Dumbleyung CRC maintains a close relationship with RSM Business Local. This helps us proactively support many of our local businesses as we are able to collaborate and host RSM Advisors and their large array of workshops. For example, in November a 'how to write a business plan' workshop was offered for free to our community.

Finally, the CRC also helps local businesses in small ways (and for a small charge) to create invoices, flyers, pamphlets and undertakes a range of business services.

**RSM** Dumbleyung Community Resource Centre  
Your local connection

**WHAT'S YOUR BUSINESS PLAN?**

**FREE WORKSHOP**

Presented by Theresa Lee  
RSM Business Local Advisor

## How to Write a Business Plan

Wednesday 2 November 2022 | 5pm to 7pm  
Dumbleyung CRC - 28 Absolon St, Dumbleyung

Business owners often wonder if they really need to write a business plan, particularly if they're not seeking a bank loan. However, if you want to clarify your thinking, set a tone and direction for your business, and a deeper understanding of your market, the answer is certainly 'yes you do'.

This workshop will provide small business owners and start-ups with the know-how to build a business plan that sets you up for success

### BOOKINGS ESSENTIAL

[rsmbusinesslocal.com.au/wheatbelt](https://rsmbusinesslocal.com.au/wheatbelt)  
Phone: 1800 249 562

Dumbleyung CRC  
Phone: 9863 4829  
Email: [admin@dumbleyungcrc.com](mailto:admin@dumbleyungcrc.com)



# Social Development Support

Social development is an integral component of our role and one that we love to fulfill! We provide opportunities and support for social development both in the way of ongoing workshops and one off community events.

We have a regular 'Wednesday Craft Club' which is a free opportunity for local residents to come and meet in a safe space, often our meeting room, and carry out their individual craft activities. We have crocheters, knitters, scrapbookers and the occasional child with a colouring book. The group often purchase coffee and morning tea from the café which is also housed inside the CRC building.

We welcomed the Lions Skin Cancer Bus to Dumbleyung in October of 2022. We had a total of 53 community members screened, of which 15% of them were referred to a dermatologist for suspicious lesions or spots. The CRC was very proud to be able to provide our community with such an important service, and we are very grateful to the Lions Cancer Institute for this initiative and their support throughout. October also saw 24 local kids gather for the community 'Trick or Treat' on Halloween. With pit stops at the CRC, Shire offices, local General Store and other residents, the children collected their fair share of lollies, and finished off with a play at the park.



To round out the end of 2022, the CRC had plenty of community activities planned for the festive season including the popular "Christmas Bake Off" where we had six entrants closely judged on their Christmas baking skills. We also held a Christmas Kokedama day and of course Santa pictures for the kids. The CRC was happy to finish the year off on a high note before Christmas break began.

To kick off 2023, the CRC collaborated with our local Bowling Club as well as local District Club and held a 'Have a Go at Bowls' evening. The night was a huge success with many families and community members engaged, including some new faces!

**HAVE A GO AT BOWLS**  
*at the Dumbleyung District Club*

**FRIDAY 17 FEBRUARY | FROM 5:30PM - 7:00PM**  
**All skill levels welcome. You do not need a team.**

Come along for a social evening of lawn bowls and stay for dinner and drinks if you wish.  
10 minutes of basics for new bowlers and some informal games and a few laughs to follow.

**\$5.00 PER BOWLER**

**DINNER AND DRINKS WILL BE AVAILABLE TO PURCHASE ON THE NIGHT FROM THE DUMBLEYUNG DISTRICT CLUB.**

RSVP your interest to the Dumbleyung CRC or just come along on the night.  
admin@dumbleyungcrc.com or 9863 4829

Dumbleyung Community Resource Centre  
*Your local connection*

International Women's Day was welcomed back in March with 19 ladies in attendance for lunch and a brief talk by local celebrant Margie Ward. A big win for our CRC was a successful grant with Volunteer WA and Lotterywest, which allowed us to host a free breakfast for all the volunteers within our Shire. We had an amazing turn out and we were elated to be in a position where we could show our thanks and appreciation to our community's volunteers—who help keep the town and Shire running!

Lastly, to round out the July 2022—June 2023 year, we collaborated with numerous community groups to hold a very successful "Australia's Cancer Council Biggest Morning Tea". This was a great opportunity to come together as a community for an important cause, but it also allowed a unique chance to socialise, as it attracted a large crowd to one event. We received generous sponsorship from local businesses and many raffle prizes were also donated from local townspeople.

In such a small community, our CRC really is the 'hub' of the town, and we will continue to provide our community with opportunities to socialise and support them throughout.

Pictures:

Above: Local community members partaking in a macrame workshop where participants constructed their own macrame item to take home

Left: "Have a go at bowls" flyer which was held in February 2023.





# Services and Products

The Dumbleyung CRC is proud to provide such a variety of economic, educational, and social workshops and events workshops in addition to the variety of goods and services we provide on a day-to-day basis. Like our workshops and events, these goods and services assist us in creating an income stream to support our daily operations and for the future of our CRC.

The CRC is not only the community hub, but we are the main hub for many tourists to our Shire, housing the Bluebird Interpretive Centre as we are centrally located in Dumbleyung, in proximity of the Bluebird replica and Donald Campbell story. Monthly, we have a number of tourists visit the centre, providing us with the opportunity to showcase the Shire and other services available in the Shire. (Tourists are also able to take home a little piece of Dumbleyung, including Bluebird memorabilia and merchandise from local businesses.)

Besides the sale of these tourist items and funds from the Department of Primary Industries and Regional Development, we also earn funds from:

- Membership to the CRC
- General office operations such as photocopying, binding, meeting room hire, business services etc.
- Room hire & sub lease of café space to the Little Black Duck Diner.
- Advertising in the local newsletter 'The Quack Chat'
- Kodak Printing service
- Event Product Hire – cool room, glass hire etc.



**When you shop locally you support an entire community, not just a business.**

The CRC earns a modest profit selling tourist products which promote the Shire as well!

**The Dumbleyung CRC is considered the community hub!!!!**

It provides a safe and welcoming space for locals to come in, have a coffee, access helpful services, use the computer, talk to a friendly face and/or go to the library . The shared space between the tourist display, the café and the CRC creates a happy experience for community members and tourists alike.

The CRC is always keen to work in partnership with community groups , businesses or government in order to meet the needs of its local people!



# Building Community Connections

The Dumbleyung CRC is an important link in connecting our Shire of Dumbleyung residents with up-to-date news, achievements, and information either by sharing and promoting the information or facilitating the delivery to the community.

The CRC is proud to have created the local newsletter, now a household name the 'Quack Chat', sending over 290 issues to date. The newsletter is predominantly viewed online (via Mailchimp) with a small number of community members receiving hardcopies in the post or popping in store to collect. The e-news is linked to our website ([www.dumbleyungcrc.com](http://www.dumbleyungcrc.com)) encouraging traffic to the website weekly and the ability to visit other areas of the website regularly. The Quack Chat allows us to advertise CRC events and workshops, report on events and workshops we've held plus share police, Landcare, school and Shire updates. Article submissions are welcomed, and local news is celebrated along with weekly sporting achievements and other local announcements.

We maintain a positive relationship with the Shire of Dumbleyung by liaising with the Shire regularly and where possible working together to cross promote and share local news and important information. The CRC has also partnered with numerous community groups to host workshops and events such as Kukerin Agricultural Society, Dumbleyung Events Committee, Dumbleyung Bowling Club, Dumbleyung District Club and have received sponsorship for events from local businesses such as Kukerin Rural Supplies, Wishbone Transport etc.

Similar to our relationship with the Shire, we have kept an open and constant communication with the local Police Station and our local Sergeant and Senior Constable, who often contribute a column titled 'Dumbleyung Police Pulse' to our newsletter. Other strong and positive relationships the CRC holds within the community include the local Dumbleyung Police, both Kukerin and Dumbleyung Primary Schools, the local Child Health Nurse and several community groups and sporting clubs.

We are also fortunate to have a great working relationship with surrounding CRC's (in particular the 4WD) – Wandering, Williams, West Arthur and Wagin) of which we communicate and/or meet regularly to bounce ideas, learn from and help one another and where appropriate apply for grants.



Pictured are examples of the front page of our fortnightly newsletter, the 'Quack Chat' from the last 22/23 year. Named after a type of duck found on our local and famous Dumbleyung Lake, it contains all local information, stories, sport news, adverts, columns, community organisation happenings, school news update and so much more. DPIRD's funding is acknowledged in this newsletter.



# Our Team

## **Megan Marshall—Coordinator**

Megan has been employed in both private and government roles throughout her 30+ year career. She holds an Honours Degree in Business (Marketing and HR) with other post graduate qualifications.

She has worked for the Dept of Health since 1995 in HR and Quality and continues to work at the Katanning Health Service part time as well as the CRC. Megan is married to a farmer in East Katanning, south of Dumbleyung.

## **Jacki Ball—Assistant Coordinator**

Jacki is a trained journalist and writer having had over 35 years of experience in this field. She has also been a Shire counsellor (including Shire President of Dumbleyung) for a total of 16 years.

Jacki has lived in Dumbleyung for over 35 years and enjoys working at the CRC, an important community hub. Jacki and her family live on their farms in Dumbleyung.

## **Jill Clarke—Assistant Coordinator**

Jill is a former teacher who has an interest in local history, cycling and music. She holds a Bachelor of Education, Diploma in Teaching and a Certificate II in Business.

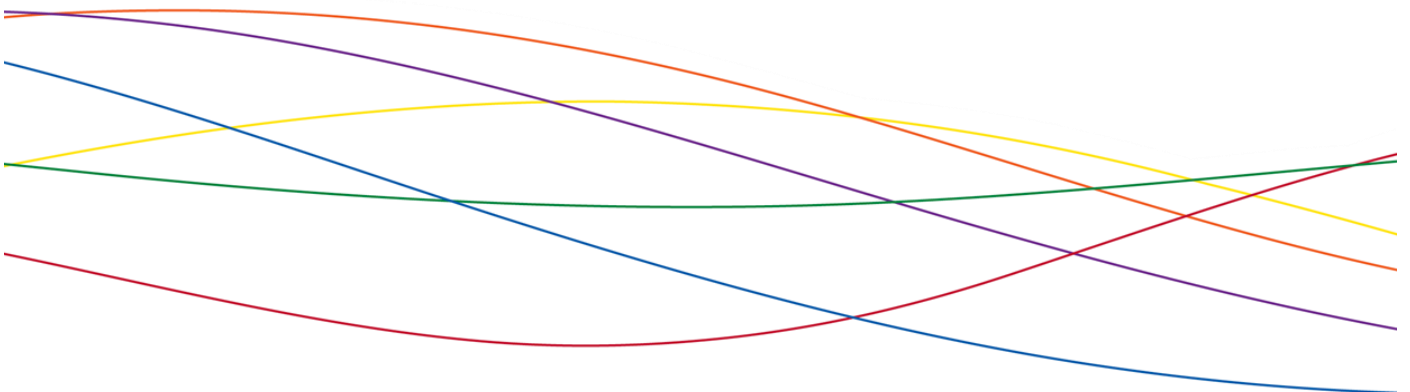
She takes carriage of our local library in the CRC and both contributes to and edits the fortnightly newsletter to a very high standard. Jill is also a business owner of a local stud, 'Kantara'.

## **Carla Joy—Trainee**

Carla is undertaking a Certificate III in Business through the DPIRD Regional Traineeship Program and is due to gain her qualification in the first few months of the next financial year (2023/2024).

Carla loves the community service aspect of her role and working with and meeting people of all ages.

Carla enjoys the feeling of being 'home' and being part of such a closeknit community.







# Treasurer's Report

The CRC has faired well in the last financial year by reducing the wages and wages oncosts by \$9400. This was in response to a previous recommendation by DPIRD to CRCs, to try and reduce their wages to grants ratio. This has been achieved but we need to keep this in check.

The statement of profit and loss for the year ending 30<sup>th</sup> June 2023 saw an increase in general revenue (non-grant income) from \$19372 to \$22,526 – an increase of over \$3150, no doubt brought on by a return to normal following the covid pandemic. There was a reduction in the amount of grants by \$6500, which is explained by the absence of very attractive incentive grants that we benefitted from by taking on two trainees during the pandemic period. These very high incentives are no longer in place. Additionally, the Federal and State governments have chosen to only favourably incentivise traineeships that are in demand such as trades. Despite this, our CRC were still happy to support the traineeships with great outcomes.

Once again, DPIRD slightly increased its grant to account for inflation and its additional technology grant of \$8000 was welcomed as it helped to replace the four original computers and monitors that have been in place since the CRC started, with no additional cost to us.

We took on new auditors this year in Lincolns Albany, as our previous auditors are no longer servicing the regional areas. They have proved to be very easy to work with and showed a lot of emphasis on reviewing our governance, approval of rosters, pays and all payments. They interviewed me as Treasurer and also checked all our stock on hand in accordance with our end of year stock on hand records.

In short, Lincolns were very thorough and were most pleased that we have an independent bookkeeper, to manage our payroll, something that is viewed very favourably by auditors and separates the approval and payment processes.

Moving forward, we have already been receiving more smaller grant funding since July 2023, which was a verbal recommendation by the auditors – that we continue to source additional grants which will help to cover our wages and operating costs.

Finally, we have been working towards changing our bank account over from Bankwest to the Commonwealth, following notification by Bankwest that they are closing the business accounts. This process is in hand and should be completed by December 2023. I would like to thank Marnie West for continuing to second approve accounts in the meantime.

Kind Regards,

Norma Bailey  
Treasurer  
31/10/2023

# Financial Statements

**DUMBLEYUNG COMMUNITY RESOURCE CENTRE INC**  
**ABN: 35 488 032 451**  
**STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME**  
**FOR THE YEAR ENDED 30 JUNE 2023**

	<b>Note</b>	2023 \$	2022 \$
Revenue	2	22,526	19,372
Grant Funding	2	144,019	150,614
Membership Income	2	2,655	2,809
Interest Income	2	-	18
Administration Costs		(33,405)	(32,774)
Operating Expenses		(9,258)	(10,009)
Wages (employee benefit expense)		(113,217)	(121,638)
Wages on Costs		(13,938)	(14,901)
Depreciation and amortisation expenses		(5,471)	(5,318)
<b>Net current year surplus</b>		<u>(6,089)</u>	<u>(11,827)</u>
Net current year surplus attributable to members of the association		<u>(6,089)</u>	<u>(11,827)</u>
<b>Other comprehensive income</b>		-	-
<b>Total comprehensive income for the year</b>		<u>-</u>	<u>-</u>
Net current year surplus attributable to members of the association		(6,089)	(11,827)

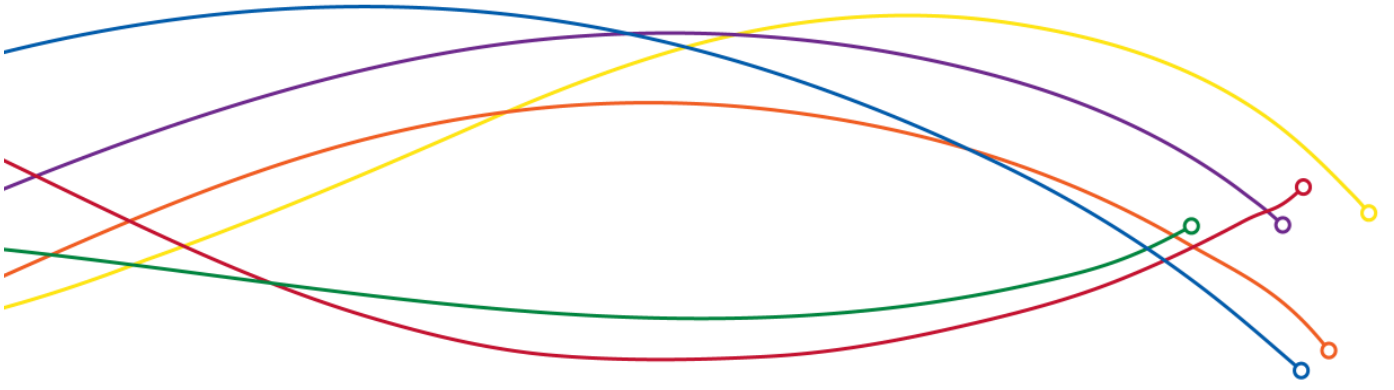
The accompanying notes form part of these financial statements.



**DUMBLEYUNG COMMUNITY RESOURCE CENTRE INC**  
**ABN: 35 488 032 451**  
**STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2023**

	Note	2023 \$	2022 \$
<b>ASSETS</b>			
<b>CURRENT ASSETS</b>			
Cash and cash equivalents	3	115,796	122,994
Accounts receivable and other debtors	4	627	476
Stock on Hand		7,124	6,496
<b>TOTAL CURRENT ASSETS</b>		<u>122,547</u>	<u>129,966</u>
<b>NON-CURRENT ASSETS</b>			
Property, plant and equipment	5	27,028	23,327
<b>TOTAL NON-CURRENT ASSETS</b>		<u>27,028</u>	<u>23,327</u>
<b>TOTAL ASSETS</b>		<u>150,575</u>	<u>153,293</u>
<b>LIABILITIES</b>			
<b>CURRENT LIABILITIES</b>			
Accounts payable and other payables	6	16,305	12,809
Unspent grants		0	0
Employee provisions	7	2,562	2,688
<b>TOTAL CURRENT LIABILITIES</b>		<u>18,867</u>	<u>15,497</u>
<b>NON-CURRENT LIABILITIES</b>			
Employee provisions	7	-	-
<b>TOTAL NON-CURRENT LIABILITIES</b>		<u>-</u>	<u>-</u>
<b>TOTAL LIABILITIES</b>		<u>18,867</u>	<u>15,497</u>
<b>NET ASSETS</b>		<u>131,707</u>	<u>137,796</u>
<b>EQUITY</b>			
Retained surplus		131,707	137,796
<b>TOTAL EQUITY</b>		<u>131,707</u>	<u>137,796</u>

The accompanying notes form part of these financial statements.



## Dumbleyung Community Resource Centre

**P: 0459 932 616**

**E: [admin@dumbleyungcrc.com](mailto:admin@dumbleyungcrc.com)**

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